

April  
2017

Young People



# Merseytravel's Tickets For Young People Aged 5 - 18

Handy information to plan  
your journeys.



solo  saveaway   
trio  solo  railpass  saveaway 



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We have also produced a booklet with details of tickets for adults (aged 19 and over).  
Pick up a copy from a Merseytravel Centre or online at [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets)

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# Introducing Merseytravel's Tickets for Young People

04

Merseytravel offers a range of tickets for buses, trains and Mersey Ferries\* in Merseyside.

This booklet tells you about the options for young people aged 5-18.

Under 5s travel free in Merseyside.

There is also a booklet for adult (aged 19+) tickets.

Some bus and train operators offer their own tickets for young people which may give you better value for money. Go to [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets) for more information.

## Which type of transport can I use?

You can buy tickets for:-



**Bus only** (Solo tickets and MyTicket).  
Go to page 8 for more details.



**Train only** (Railpass tickets).  
Go to page 12 for more details.



**Bus and/or Train  
and/or Mersey Ferries\***  
(Trio and Saveaway tickets).  
Go to page 16 for more details.

## How long are the tickets valid for?

You can buy a Saveaway ticket for one day's off-peak travel. Off peak is before 6.30am and after 9.30am Mondays to Fridays and all day Saturdays, Sundays and Bank Holidays.

You can buy a MyTicket for one day's travel by bus.

You can buy Trio tickets for

- a week,
- a term.

You can buy Solo tickets for

- a week
- 4-weeks
- a term

You can buy Railpass tickets for

- a week
- a month
- a term

\*For cross river journeys only.

To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

## Term Dates

Term Time tickets will not be valid until the start of the term. They are not valid during the half-term school/college holidays.

We publish the term dates on our website and they are printed on the front of Term Time tickets. Tickets are only valid for those dates.

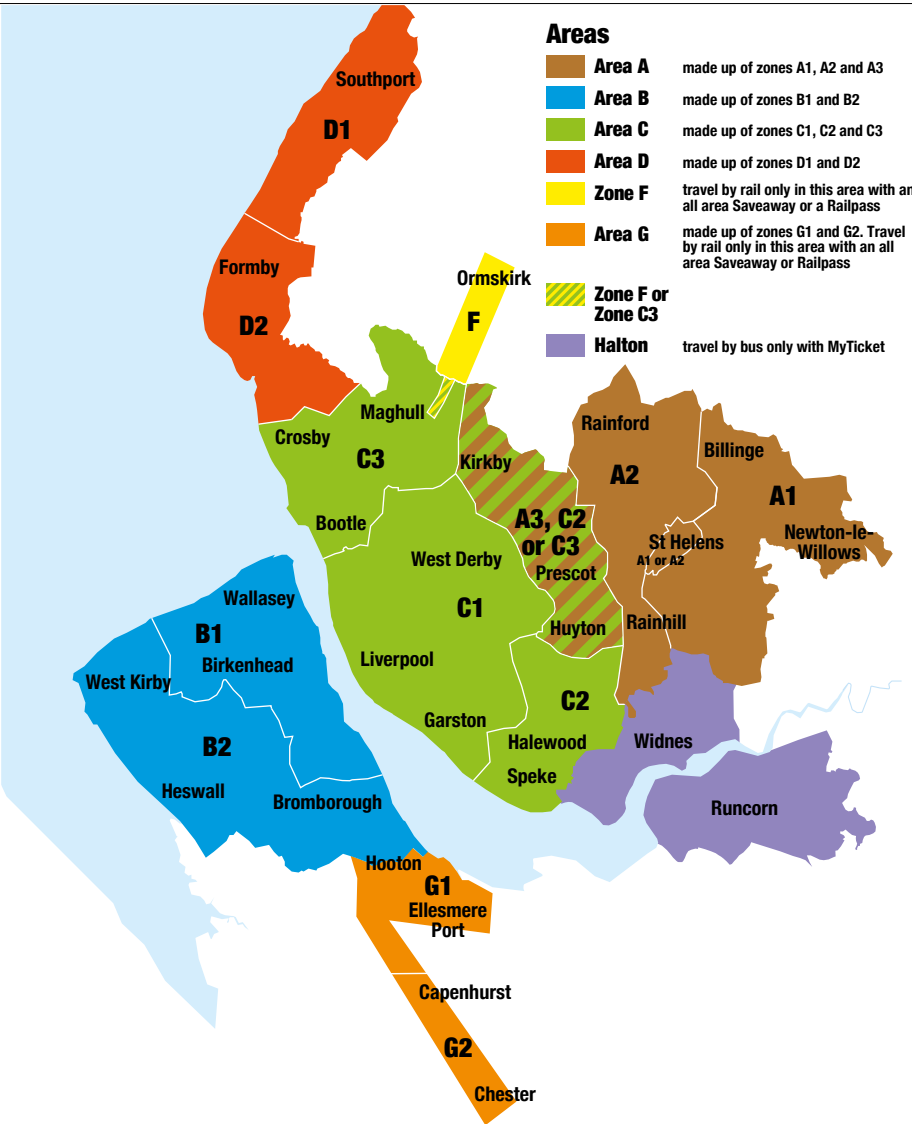
You can use a Trio or Railpass Term Time ticket up to 8pm, Monday to Friday during term time only.

Solo Term Time tickets no longer have an evening time restriction.

**You can find more information on term dates at [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets)**

# Choosing Where You Travel

You can travel in these zones and areas:-



# Choosing Where You Travel

You can travel in these zones and areas:-

## 06

When you are travelling on a bus, train or ferry, you can easily tell which area and zone you are in and when you pass into other zones. All bus stops and rail stations have information to show which area and which zone they are in.

### **Travelling outside your zones and areas**

If you find that your journey will take you outside your chosen Trio, Railpass or Saveaway zone or

area, simply pay the normal fare for the 'extra' part of your journey before the journey begins.

You can combine different types of season tickets for journeys through different areas or zones. For example, you could travel from Liverpool to Ormskirk either by an all zones Railpass (rail only) or a Trio ticket for area C and a Railpass for Zone F.







# If you only travel by bus

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## Solo Tickets

### For buses in Merseyside

(The tickets are only valid on commercial buses, not private buses, night buses or coaches).

### Which area do I need?

Solo tickets are valid across Merseyside.

If your journey crosses over the Merseyside boundary into Halton you should buy a MyTicket from your bus driver (see page 11).

If your journey crosses the Merseyside boundary into Lancashire, Cheshire or Greater Manchester you must pay the extra fare from the boundary.

### Ticket types

You can travel with a:

#### Walrus smartcard

##### Weekly Solo

Use at any time, on any day.

##### 4-weekly Solo

Use at any time, on any day.

#### Paper ticket

##### Term Time Solo

Use Monday to Friday, during term times only.

Some bus operators also offer their own day or season tickets which may work out cheaper. Please check [Merseytravel.gov.uk/tickets](http://Merseytravel.gov.uk/tickets) for more information on operators' fares.

A weekly or 4-weekly Solo on a Walrus card will start on the day you first use it. Once you place it on a bus ticket machine it becomes active. Each time you travel you must place your Walrus card onto the bus ticket machine. If you have more than one Solo product on your Walrus card you should advise the driver which one you want your journey deducted from, when you travel.

You can also use a Trio or Saveaway ticket on buses, which include travel on trains and Mersey Ferries. See page 16 for more details.







## If you only travel by bus

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### How much do Solo tickets cost?

|           | Young Person |          |           |
|-----------|--------------|----------|-----------|
|           | Weekly       | 4-weekly | Term time |
| All areas | £9.30        | £31.40   | £83.00    |

### Where can I buy a Solo ticket?

- From any of our Merseytravel Centres (the addresses are on page 22).
- Weekly and 4-weekly tickets on a Walrus card are also available from any PayPoint store within Merseyside (addresses can be found online at [paypoint.com](http://paypoint.com) or look out for the PayPoint logo in your local store).

### What do I need to buy my first Solo ticket?

#### Walrus smartcards

- For a weekly or 4-weekly Solo ticket – go to any PayPoint store. You do not need a photograph.

#### Paper tickets

- If you are buying a term time Solo Ticket, bring a passport size photograph to any Merseytravel Centre. Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

Merseytravel Centres stock only local tickets. Please ring 0151 236 7676 before visiting the Travel Centre to find out which tickets they stock.

### How do I renew my Solo ticket?

Go to:

- Any of our Merseytravel Centres (addresses on page 22) or
- Any PayPoint store for Walrus tickets only.

### When can I renew my ticket?

- A Walrus Solo can be renewed anytime during store opening hours. You can load more than one Solo on your Walrus card when you buy it from a PayPoint store or Merseytravel Centre.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

### How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres - cash, credit or debit card.

### For more information

Go to [merseytravel.gov.uk](http://merseytravel.gov.uk) or ring 0151 236 7676.

## MyTicket

### For buses in Merseyside and Halton

MyTicket is a one-day ticket that you can use at any time, as many times as you like, on any participating\* bus operator's services within Merseyside and Halton.

\*Check online at [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets) for participating bus operators.

### How much does MyTicket cost?

Just £2 per day.

### Where can I buy a MyTicket?

On board any participating bus.





# If you only travel by train

## Railpass Tickets

### For trains in your chosen zones or areas

#### Which zone or area do I need?

Take a look at the map on the next page - it is split into six geographic areas.



Each area is split into zones.

Rail Stations have information to show which zone and area they are in.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

#### Ticket types

You can travel with a:

##### Paper ticket

##### Weekly or monthly Railpass

Use at any time on any day.

##### Term Time Railpass

Use Monday to Friday before 8pm, during term times only.

You can also use a Trio or Saveaway ticket which includes travel on bus and Mersey Ferry cross river sailings (see page 16 for details).

Rail operators offer their own day or season tickets which may work out cheaper.

Please check [merseyrail.org](http://merseyrail.org) or [northernrail.org](http://northernrail.org) for more information.

### Areas and zones

- Area A
- Area B
- Area C
- Area D
- Area G
- Zone F
- Zone A3 or C2 or C3

Zones A1, A2 and A3 fall within area A.  
Zones B1 and B2 within area B and so on.

○ This station falls on a boundary  
It can count as either zone.





## If you only travel by train

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### How much do Railpass tickets cost?

|                             | Young Person |         |           |
|-----------------------------|--------------|---------|-----------|
|                             | Weekly       | Monthly | Term time |
| 1 zone                      | £7.80        | £27.05  | £72.15    |
| 2 zones or area             | £9.70        | £33.85  | £91.65    |
| 3 zones or 1 area +1 zone   | £12.25       | £42.20  | £113.10   |
| All zones across the county | £15.70       | £54.70  | £148.20   |

### What do I need to buy my first

#### Railpass ticket?

- Fill in the application form at the back of this leaflet.
- Take the form and a passport sized photograph to any staffed station on the Merseyrail network.

### Where can I buy a Railpass ticket?

From any staffed Merseyrail station.

### How do I renew my Railpass ticket?

- Go to any staffed Merseyrail network station.
- You can also renew weekly Railpass tickets at ticket machines available at some Wirral and Northern Line stations.

### When can I renew my ticket?

- For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from noon on the previous Friday. If the start date is another day, the ticket can be issued after noon on the previous day. For Railpass tickets of one month or more, the ticket may be issued up to seven days in advance.
- Railpass tickets with a break in continuity.\*  
For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from 6 am on the previous Sunday. If the start date is another day, the ticket can be issued the same day. For Railpass tickets with one month or more seasons, if the start date is a Saturday, Sunday or Monday the ticket may be issued from noon the previous Friday. If the start day is another day, the ticket may be issued after noon on the previous day.

\*break in continuity means there has been a time lapse between the date you last ticket expired and the one you want to buy.

Term Time Railpass tickets can be renewed a few weeks before the start of each term.

### How can I pay?

Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

### For more information

Go to [merseytravel.gov.uk](http://merseytravel.gov.uk) or ring 0151 236 7676.





# If you travel by bus and/or train and/or Mersey Ferries

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## Trio Tickets

**For buses, trains and Mersey Ferries in your chosen zones or areas.**

### Which zone or area do I need?

Take a look at the map on the next page  
Merseyside is split into four areas:

Each area is split into zones.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.  
Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

You can use your Trio ticket on any buses, trains or Mersey Ferries\* in your chosen area.

### Ticket types

You can travel with a:

#### Paper ticket

##### Weekly Trio

Use at any time on any day.

##### Term Time Trio

Use Monday to Friday before 8pm, during term times only.

Rail operators and some bus operators also offer their own day or season tickets which may work out cheaper.

Please check [Merseytravel.gov.uk/tickets](http://Merseytravel.gov.uk/tickets) for more information on operators' fares.

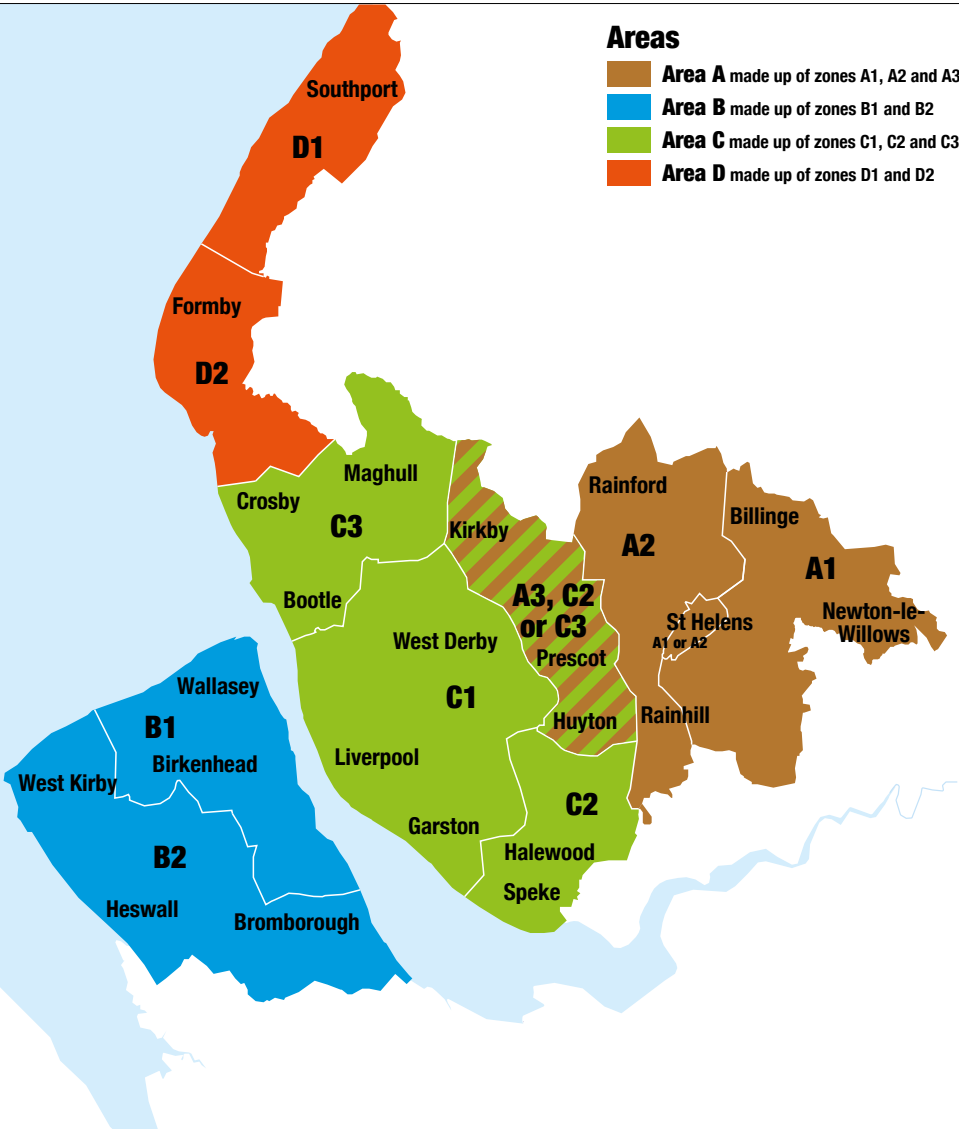


\*For cross river journeys only. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.



**Areas**

- Area A** made up of zones A1, A2 and A3
- Area B** made up of zones B1 and B2
- Area C** made up of zones C1, C2 and C3
- Area D** made up of zones D1 and D2





## If you travel by bus and/or train and/or Mersey Ferries

### How much do Trio tickets cost?

|                             | Young Person |           |
|-----------------------------|--------------|-----------|
|                             | Weekly       | Term time |
| 1 zone                      | £9.00        | £84.50    |
| 2 zones or area             | £11.25       | £107.25   |
| 3 zones or 1 area +1 zone   | £14.40       | £133.90   |
| All zones across the county | £18.70       | £174.20   |

### Where can I buy a Trio ticket?

- From any staffed Merseytravel Centres (addresses are on page 22).
- From any staffed Merseyrail station.
- All stations sell weekly and monthly tickets, but only some sell annual and term time tickets. Go to Merseytravel website at [merseytravel.gov.uk](http://merseytravel.gov.uk) or ring 0151 236 7676 to check. Merseytravel Centres stock only local tickets. Please ring Traveline before visiting the Travel Centres.

### What do I need to buy my first Trio Ticket?

- Bring a passport size photograph to any Merseytravel Centre or Merseyrail station.
- Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

### How do I renew my Trio ticket?

Go to:-

- Any of our Merseytravel Centres (addresses on page 22).
- Any staffed Merseyrail station.
- Some newsagents (addresses are on our website at [merseytravel.gov.uk](http://merseytravel.gov.uk)).

### When can I renew my ticket?

- You can renew a weekly Trio ticket up to three days before it runs out.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

### How can I pay?

Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

## Saveaway Tickets

### For buses, trains and Mersey Ferries in your chosen areas

#### Which area do I need?

Take a look at the map on page 21.

You will need an all-areas Saveaway

- for journeys across two or more areas.
- for journeys beyond the Merseyside boundary, by rail only, as far as Chester, Ellesmere Port and Ormskirk.
- for journeys on Mersey Ferries-cross river journeys only. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

#### When can I use a Saveaway Ticket?

Saveaways are one-day tickets for off peak-travel. You can use a Saveaway at any time EXCEPT for journeys which start between 6.31am and 9.29am on Mondays to Fridays.

When you buy a Saveaway on a Walrus card you must specify which day you want to travel.





## If you travel by bus and/or train and/or Mersey Ferries

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### Where can I buy a Saveaway ticket?

Buy your Saveaway from:-

- All staffed rail stations in Merseyside and as far as Ellesmere Port, Chester and Ormskirk.

#### You can buy these tickets in advance.

They may look like this:



- PayPoint stores in Merseyside (including Merseytravel Centres) will provide you with a Walrus Smartcard that Saveaways can be loaded onto. Once you have a Smartcard, you can purchase a Saveaway at any PayPoint store within Merseyside.

**These Saveaways can be used on the day you buy them or the next day – you must specify the day you want to travel. Please keep your receipt to hand when travelling.**

They look like this:



### How much do Saveaway tickets cost?

|                             | Young Person |
|-----------------------------|--------------|
| 1 area.                     | £2.30        |
| All areas across the county | £2.70        |

### How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

### For more information

Go to [merseytravel.gov.uk](http://merseytravel.gov.uk) or ring 0151 236 7676.



# Frequently Asked Questions

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**We have a section on our website for Frequently Asked Questions. Please go to [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets).**

**If you cannot access our website please call 0151 236 7676 or visit one of our Travel Centres and we will answer your questions.**



## Merseytravel Centres

Birkenhead Travel Centre  
Birkenhead Bus Station  
Claughton Road  
Birkenhead  
CH41 6RT

Huyton Travel Centre  
Huyton Bus Station  
Huyton Hey Road  
Huyton  
L36 5SB

Queen Square Travel Centre  
Queen Square  
Liverpool  
L1 1RG

Bootle Travel Centre  
Bootle Bus Station  
Washington Parade  
Bootle  
L20 4RE

Liverpool ONE Travel Centre  
1 Canning Place  
Liverpool  
L1 8LB

St Helens Travel Centre  
St Helens Bus Station  
Bickerstaffe Street  
St Helens  
WA10 1DH

**If you have a problem we can help  
For postal enquiries only:**

### **Customer Delivery**

Merseytravel P O Box 1976 Liverpool L69 3HN

# A quick guide to ticket prices

This table shows prices for Merseytravel tickets for young people only. Bus and rail operators' own tickets and fares may work out cheaper for travel. Check [merseytravel.gov.uk/tickets](http://merseytravel.gov.uk/tickets) for

details of how to compare operators' own fares and tickets or contact the operator of the service you are using.

|                       | MyTicket | Saveaway | Solo  |        |           |
|-----------------------|----------|----------|-------|--------|-----------|
|                       | Day      | Day      | Week  | 4 Week | Term Time |
| 1 Area (A, B, C or D) | -        | £2.30    | -     | -      | -         |
| Whole of Merseyside   | £2.00*   | £2.70    | £9.30 | £31.40 | £83.00    |

|                                  | Trio   |           | Railpass |         |           |
|----------------------------------|--------|-----------|----------|---------|-----------|
|                                  | Week   | Term Time | Week     | Monthly | Term Time |
| One zone                         | £9.00  | £84.50    | £7.80    | £27.05  | £72.15    |
| Two zones or one area            | £11.25 | £107.25   | £9.70    | £33.85  | £91.65    |
| Three zones or one area+one zone | £14.40 | £133.90   | £12.25   | £42.20  | £113.10   |
| Whole of Merseyside              | £18.70 | £174.20   | £15.70   | £54.70  | £148.20   |

\*MyTicket is also valid on Arriva and Halton Transport bus services in the Halton area.

# Young Person Railpass Application Form

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Please fill in this form and hand it in at the station when you buy your first ticket.

Please use  
BLOCK CAPITALS.

|              |                        |
|--------------|------------------------|
| First name   | Last name              |
| Home address |                        |
|              | Postcode               |
| Phone number | Date of Birth          |
| E-mail       |                        |
| Home Station | Work or School Station |

|   |                                    |
|---|------------------------------------|
| <b>Type of Railpass ticket you need</b>   |                                    |
| Area    A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/> | Weekly <input type="checkbox"/>    |
| Zones <input type="checkbox"/> <input type="checkbox"/>   | Term Time <input type="checkbox"/> |
| All zones <input type="checkbox"/>  |                                    |

|                                   |  |
|-----------------------------------|--|
| <b>For official use only</b>      |  |
| Validation card number            | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| Expiry date (Use the date stamp.) |  |
| Sales outlet                      |  |
| Issued by                         |  |

Terms and conditions can be found on the Merseytravel website. Please check before you travel.

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet.

|           |      |
|-----------|------|
| Signature | Date |
|-----------|------|

Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here.

[www.merseytravel.gov.uk](http://www.merseytravel.gov.uk)