

Term Time Tickets 2012

The flexible,
money-saving
option for anyone in
full-time education

Valid from
2nd January 2012



solo railpass trio



Trio Term Time Tickets

For buses, trains and Mersey Ferries in your chosen zones or areas

(Tickets are only valid on commercial buses, not private buses, night buses or coaches. They are not valid on River Explorer cruises or special cruises.)

When can I use my tickets?

You can use **Trio Term Time Tickets** Monday to Friday, until 8pm, during Term Time only. You must be in full-time education, training or work-based learning and not in receipt of either EMA or an Educational Bursary towards transport costs.

Which zone or area do I need?

Take a look at the map on page 2.

Merseyside is split into four areas.

- Liverpool (green)
- Sefton (red)
- St Helens (brown)
- Wirral (blue)

Each area is split into zones.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

If your journeys start or finish in zones F, G1 or G2, you must buy a Railpass ticket.

You can only use a Railpass ticket on trains in these zones.

You can use your Trio ticket on any buses, trains or Mersey Ferries in your chosen area.

How much do Trio Term Time Tickets cost?



| | Adult | Young person |
|-----------------------------|-----------|--------------|
| | Term time | Term time |
| 1 zone | £115.80 | £77.40 |
| 2 zones or 1 area | £147.40 | £97.50 |
| 3 zones or 1 area + 1 zone | £183.40 | £122.70 |
| All zones across the county | £238.50 | £159.40 |

Where can I buy a Trio Term Time Ticket?

- From any of our Merseytravel Centres (addresses are on page 11, see note 1).
- From staffed Merseyrail stations. (Term Time Tickets are only available from selected stations, see note 2).
- From any main post office.

Note 1: Merseytravel Centres stock only local tickets. Please ring Traveline on 0871 200 22 33 before visiting the Travel Centre.

Note 2: Not all stations sell Term Time Tickets. Go to the Merseytravel website at www.merseytravel.gov.uk or ring Traveline on 0871 200 22 33 to check.

Solo Term Time Tickets

For buses in your chosen area

(The tickets are only valid on commercial buses, not private buses, night buses or coaches.)

When can I use my tickets?

You can use Solo Term Time Tickets Monday to Friday, up to 8pm, during Term Time only. You must be in full-time education, training or work-based learning and not in receipt of either EMA or an Educational Bursary towards transport costs.

Which area do I need?

Take a look at the map on page 2.

Merseyside is split into four areas.

- Liverpool (green)
- Sefton (red)
- St Helens (brown)
- Wirral (blue)

If your journeys are all within one area, you will need a one-area ticket.

If your journey crosses a boundary – for example, from Liverpool to Southport – you will need an all-areas ticket.

How much do Solo Term Time Tickets cost?

solo

| | Adult | Young person |
|---------------------|-----------|--------------|
| | Term time | Term time |
| 1 area (A,B,C or D) | £114.70 | £76.70 |
| All areas | £170.20 | £114.70 |

Where can I buy a Solo ticket?

- From any of our Merseytravel Centres (the addresses are on page 11, see note 1).
- From any main post office.

Note 1: Merseytravel Centres stock only local tickets. Please ring Traveline on 0871 200 22 33 before visiting the Travel Centre.

Railpass Term Time Tickets

For trains in your chosen zones or areas

When can I use my tickets?

You can use Railpass Term Time Tickets Monday to Friday, until 8pm, during term time only. You must be in full-time education, training or work-based learning and not in receipt of either EMA or an Educational Bursary towards transport costs.

Which zone or area do I need?

Take a look at the map on page 8.

Merseyside is split into four areas.

- Liverpool (green)
- Sefton (red)
- St Helens (brown)
- Wirral (blue)

Each area is split into zones.

Rail stations have information to show which zone and area they are in, so you can easily tell which zone and area you are in and when you pass into other zones.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

How much do Railpass Term Time Tickets cost?

railpass

| | Adult | Young person |
|-----------------------------|-----------|--------------|
| | Term time | Term time |
| 1 zone | £98.60 | £65.90 |
| 2 zones or 1 area | £125.10 | £82.50 |
| 3 zones or 1 area + 1 zone | £155.40 | £103.70 |
| All zones across the county | £203 | £135.90 |

Where can I buy a Railpass ticket?

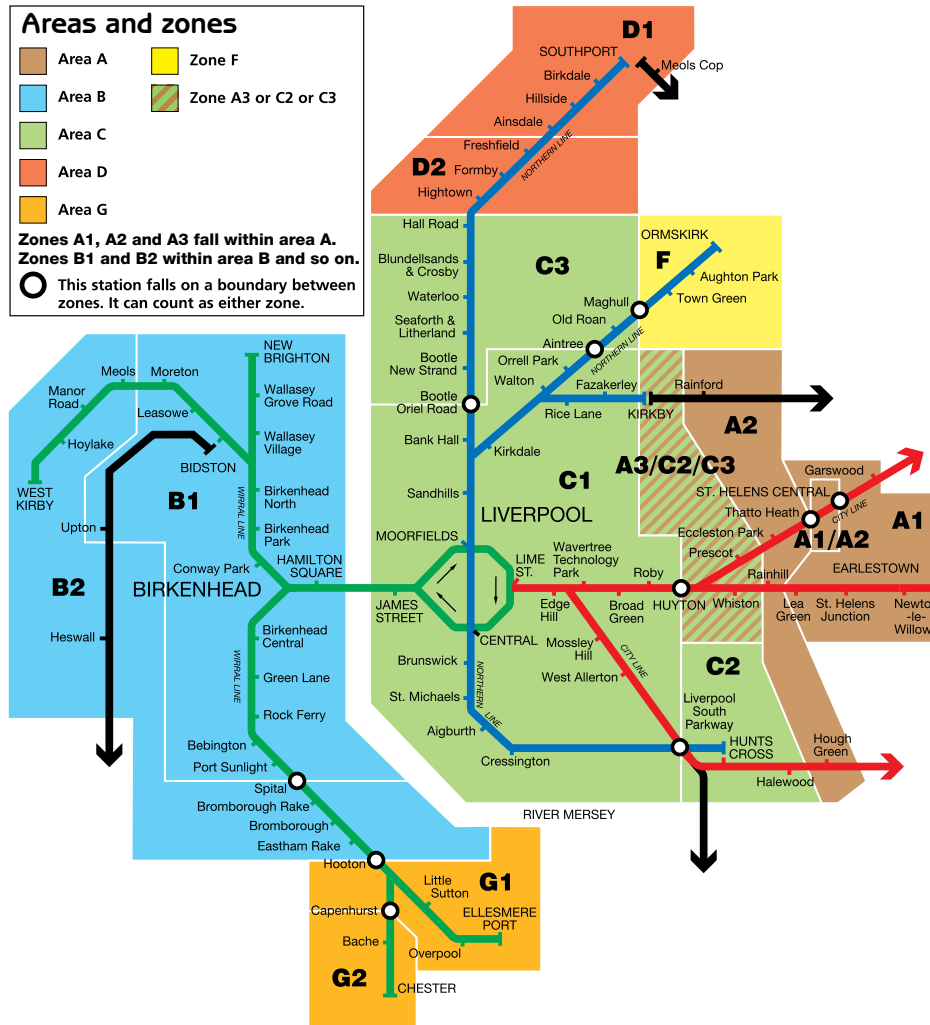
From any staffed Merseyrail station (see note 1 on page 8).

Note 1: Only some stations sell Term Time Tickets. Go to the Merseytravel website at www.merseytravel.gov.uk or ring Traveline on 0871 200 22 33 to check.

Areas and zones

- Area A
- Area B
- Area C
- Area D
- Area G
- Zone F
- Zone A3 or C2 or C3

Zones A1, A2 and A3 fall within area A.
Zones B1 and B2 within area B and so on.
○ This station falls on a boundary between zones. It can count as either zone.



To buy your first Trio, Solo or Railpass Ticket

- Fill in the application form at the back of this booklet.
- If you are over 16, and are buying a young person's Term Time Ticket, you must have your photograph and application form stamped and signed by your school, college, university or training provider.
- If you are buying an adult or young person's Term Time Ticket, you must be in full-time education, training or work-based learning. Not in receipt of either EMA or an Educational Bursary towards transport costs.

• What you need to provide

- The filled-in application form (at the back of this booklet)
- A passport-size photograph
- Some form of identification
- Proof of your age if you are under 16 (for example, your birth certificate, passport or medical card)

- Someone else can buy the ticket for you but they must bring all of these things.

• Where to go

- For Railpass, staffed stations on the Merseyrail network (see note 1)
- For Solo, any main post office or Travel Centre (see note 2)
- For Trio, any main post office, Travel Centre or Merseyrail station (see notes 1 & 2)
- Chester, Ellesmere Port, Town Green, Aughton Park and Ormskirk stations (Railpass tickets only) (see note 1)
- You can pay by cash, cheque, credit or debit card. To check who you should make your cheque payable to, ring Merseytravel Hub Support on 0151 236 6056.

To renew your Trio, Solo or Railpass ticket

Renew Trio Tickets at:

- Merseytravel Centres (see addresses on page 11);
- any post office;
- staffed Merseyrail stations (see note 1).

Renew Solo Tickets at:

- any of our Merseytravel Centres (see note 2 and the addresses on page 11);
- any post office.

Renew Railpass Tickets at:

- any staffed Merseyrail station (see note 1).

Note 1: Only some stations sell Term Time Tickets. Go to the Merseytravel website at www.merseytravel.gov.uk or ring Traveline on 0871 200 22 33 to check.

Note 2: Merseytravel Centres stock only local tickets. Please ring Traveline before visiting the Travel Centre.

Trio, Solo or Railpass Term Time Tickets

Conditions for using the tickets and information for people who apply

- 1 You can use a Solo Ticket on most ordinary bus services (see note 1 below) in the area you have bought the ticket for.
- 2 You can use a Trio Ticket on most ordinary bus and train services (see note 1 below) and the Mersey Ferries river crossings (see note 2 below) in the zones and areas you have bought the ticket for.
- 3 You can use a Railpass Ticket on most ordinary train services in the zones and areas you have bought the ticket for.
- 4 Term Time Tickets are valid until 8pm, Monday to Friday, during Term Time only and between the dates we set for each academic year.
- 5 Tickets are valid for journeys until 8pm on the expiry date printed on the ticket.
- 6 You can only use a young person's ticket if you are a:
 - child aged five to 15;
 - student aged 16 and 17 and in full-time education, not employment; or
 - trainee aged 16 and 17 who is not in receipt of either EMA or an Educational Bursary towards transport costs.Young people who become 16 during the term must have their application form stamped and signed by their school, college or training provider for that term.
Young students or trainees who become 18 during the term must buy an adult Term Time Ticket at the beginning of that term.
Adult Term Time Tickets are only available to people who are in full-time education.
- 7 Any information we provide on zones and areas is for guidance only. It is your responsibility to choose the zones and areas you want the ticket to cover.
- 8 If you make all or any part of a journey outside the zones and areas shown on your Trio, Solo or Railpass Ticket, you must pay the appropriate fare for the extra part of the journey before the journey begins.
- 9 A Trio, Solo or Railpass Ticket can only be used by the person the ticket is issued to, and whose photograph is shown on the ticket.
- 10 The photograph you supply for your Trio, Solo or Railpass Ticket must be an accurate likeness of your face. If your appearance changes in the future, you should get a replacement ticket, with an up-to-date photograph, to avoid the possibility of your ticket being judged not to be valid. If your name or address changes, you should also get a replacement ticket.
- 11 We have a refunds and allowances policy, but if your ticket is lost or stolen we do not have to issue a replacement.
- 12 We issue Trio, Solo and Railpass Tickets in line with the bye-laws, regulations and conditions of each company on whose services the tickets are used (except in relation to refunds and allowances).
- 13 Any Trio, Solo or Railpass Tickets we issue will continue to belong to us. You must not alter or interfere with your ticket in any way, as this is a criminal offence. Authorised staff have the right to withdraw a ticket if it has been misused in any way. If you misuse the ticket, you could be prosecuted.
- 14 For any more information on Trio, Solo or Railpass Tickets, ring Hub Support on 0151 236 6056.

Note 1: The ticket is only valid on commercial buses, not private buses, night buses or coaches.

Note 2: The ticket is not valid on River Explorer or special cruises.

The Trio, Solo and Railpass Ticket schemes are organised and run on behalf of operators by Merseytravel, 24 Hatton Garden, Liverpool, L3 2AN.

We have done our best to make sure that all of the information in this booklet is correct, but we cannot be held legally responsible for any mistakes.

Merseytravel Centres

Birkenhead Travel Centre

Birkenhead Bus Station
Claughton Road
Birkenhead
CH41 6RT

(Open 8.30am to 6pm, Monday to Saturday)

Bootle Travel Centre

Bootle Bus Station
Washington Parade
Bootle
L20 4RE

(Open 8.30am to 6pm, Monday to Saturday)

Huyton Travel Centre

Huyton Bus Station
Huyton Hey Road
Huyton
L36 5SB

(Open 8.30am to 6pm, Monday to Saturday)

Liverpool ONE Travel Centre

Liverpool ONE Bus Station
1 Canning Place
Liverpool
L1 8LB

(Open 8.30am to 6pm, Monday to Saturday, and 10am to 5pm on Sunday)

Queen Square Travel Centre

Queen Square
Liverpool
L1 1RG

(Open 8.30am to 6pm, Monday to Saturday, and 10am to 5pm on Sunday)

St Helens Travel Centre

St Helens Bus Station
Bickerstaffe Street
St Helens
WA10 1DH

(Open 8.30am to 6pm, Monday to Saturday)

Southport Travel Centre

Southport Tourist Information Centre
112 Lord Street
Southport
PR8 1NY

Winter (Nov to Feb) open 10am to 4pm, Monday to Saturday
Summer (Mar to Oct) open 9am to 5.30pm, Monday to Saturday and 10am to 4pm on Sunday

If you've got a problem we can help.

Call Hub Support on 0151 236 6056 (open 9am to 4.30pm, Monday to Friday). Or, you can visit one of our Merseytravel Centres.

www.merseytravel.gov.uk




Trio, Solo and Railpass ticket application form

Please fill in this form and hand it in when you buy your first ticket. **Please use BLOCK CAPITALS.**

| | |
|--------------|---------------|
| First name | Last name |
| Home address | |
| Postcode | |
| Phone number | Date of Birth |
| Email | |


Type of ticket you need



Area A B C D


Zones

All zones



Area A B C D

All areas



Only available at stations

Area A B C D

Zones

All zones

Home station Work or school station

Young person Date of your 16th birthday

(Aged 5 to 15) You will need to provide proof of your age, such as a birth certificate or medical card.

Young person (Aged 16 or 17 and in full-time education or training) Date of your 16th birthday

Date your course, academic year or training scheme ends

Adult student Date your course or academic year ends

(aged 18 or over and in full-time education)

| | |
|--|---|
| <p>For official use only</p> <p>Validation card number <input style="width: 100px; height: 20px;" type="text"/></p> <p>Expiry date (Use the date stamp.)</p> <p>Sales outlet</p> <p>Issued by</p> | <p>School, college, university or training provider stamp and signature</p> <p>This confirms that this person is in full-time education or training or work-based learning.</p> <p>The back of the photograph must also be stamped and signed.</p> |
|--|---|

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet. I confirm that if I am applying for a Term Time Ticket I am in full-time education, training or work-based learning.

Signature Date

We will only use your personal information in line with the current UK data-protection law and will not share it with anyone else without getting your permission. From time to time we or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here.