

January
2018

Adult



Merseytravel's Tickets For Adults (aged 19+)

Handy information to plan
your journeys.



solo  saveaway 
trio  solo  railpass  saveaway 

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Introducing Merseytravel's Tickets for Adults

03

Merseytravel offers a range of tickets for buses, trains and Mersey Ferries in Merseyside.

This booklet tells you about the options for adults aged 19 and over.

There is also a booklet for young peoples' (aged 5 - 18) tickets.

Under 5s travel free in Merseyside.

Some bus and train operators offer their own tickets which may give you better value for money.

Go to www.merseytravel.gov.uk/tickets for more information.

Which type of transport can I use?

You can buy tickets for:-



Bus only (Solo tickets).

Go to page 6 for more details.



Train only (Railpass tickets).

Go to page 9 for more details.



Bus and Train and Mersey

Ferries*. (Trio and Saveaway tickets). Go to page 13 for more details.

*For cross river journeys only.

To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

How long are the tickets valid for?

You can buy a Saveaway ticket for one day's off-peak travel. Off peak times are before 6.30am and after 9.30am on Mondays to Fridays and all day on Saturdays, Sundays and Bank Holidays.

You can buy Trio and Railpass tickets for:

- a week,
- a month (Trio and Railpass),
- a term,
- a year.

You can buy Solo tickets for:

- a day,
- a week,
- 4-weeks,
- a term,
- a year.

Terms and conditions for all these tickets can be found at merseytravel.gov.uk/tickets or by calling 0151 330 1000.

Term Time Dates

We publish the term dates on our website and they are printed on the front of Term Time Tickets. Tickets are only valid for those dates.

You can use a Trio or Railpass Term Time Ticket up to 8pm, Monday to Friday during term time only.

Solo Term Time Tickets no longer have an evening time restriction.

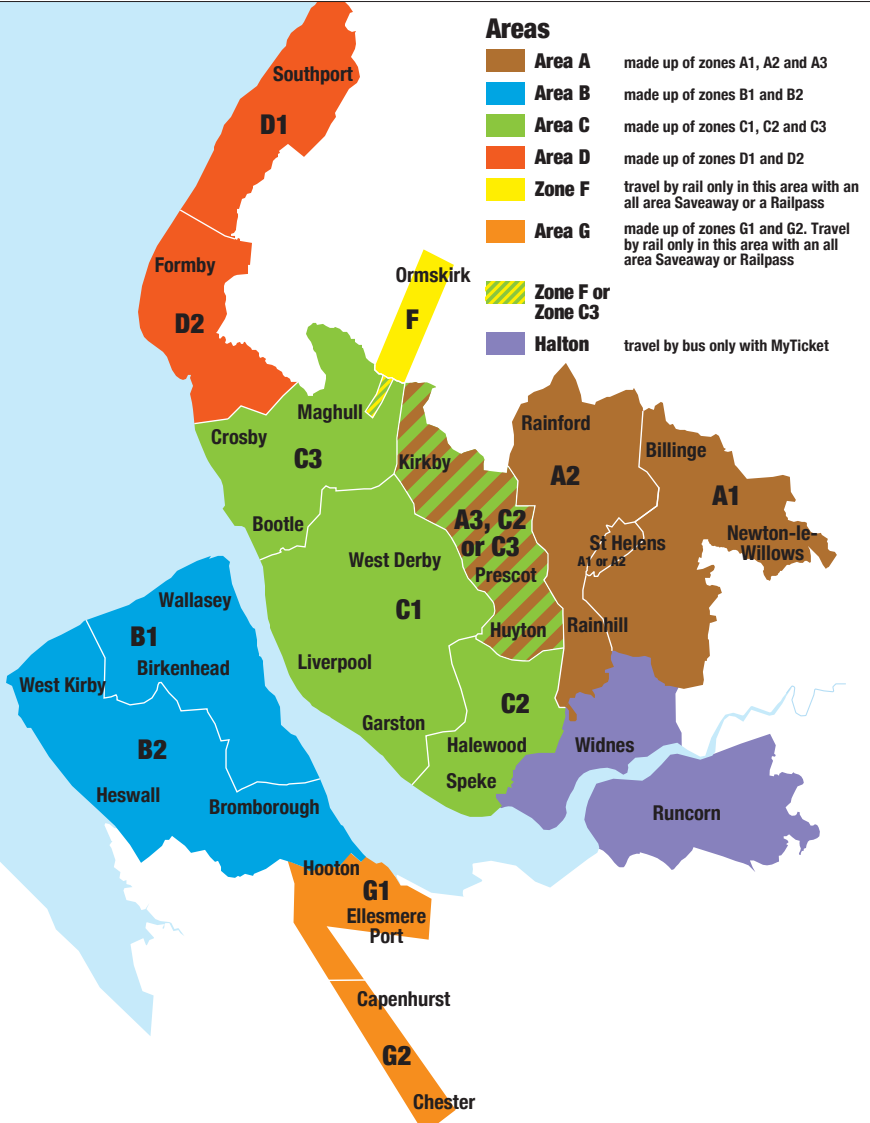
Term Time Tickets will not be valid until the start of the term. They are not valid during the half-term school/college holidays.

You can find more information on term dates at merseytravel.gov.uk/tickets

Choosing Where You Want to Travel

You can travel in these zones and areas:-

04



You can use the area and zonal maps within this booklet to identify which type of ticket you need when travelling on bus, train or ferry.

Travelling outside your zones and areas

If you find that your journey will take you outside your chosen ticket's zone or area, simply pay the normal fare for the 'extra' part of your journey before the journey begins.

You can combine different types of season tickets for journeys through different areas or zones. For example, you could travel from Liverpool to Ormskirk either by an all zones Railpass (rail only) or a Trio ticket for area C and a Railpass for Zone F.



If you only travel by bus

06

Solo Tickets

For buses in Merseyside

Solo tickets are valid across Merseyside. If your journey crosses the Merseyside boundary into Cheshire, Halton, Greater Manchester or Lancashire you must pay the extra fare from the boundary.

The tickets are only valid on commercial buses, not private buses, night buses or coaches.

You can also use a Trio or Saveaway ticket on buses, which include travel on trains and Mersey Ferries. See page 13 for more details.

Some bus operators also offer their own day or season tickets which may work out cheaper. Please check Merseytravel.gov.uk/tickets to find out more information on operators' fares.

Ticket types

You can travel with a:

Walrus smartcard
Day Solo Use at any time on any day. You can choose to load 1, 3 or 5 day tickets on your Walrus card and use them whenever you like - it doesn't have to be on consecutive days.
Weekly Solo Use at any time, on any day. Activates on your first journey after purchase.
4-weekly Solo Use at any time, on any day. Activates on your first journey after purchase.

Paper ticket
One day Solo Use at any time.
Term Time Solo Use Monday to Friday during term times only.
Annual Solo Use at any time, on any day.

This is where your Solo ticket is valid





If you only travel by bus

08

How much do Solo tickets cost?

From 30th October 2017, you will be charged £1 activation fee for a new Walrus card. Please reuse your Walrus card to avoid the charge in future.

	Adult						
	1 Day	3 Days	5 Days	Weekly	4 - Weekly	Term Time	Annual
All areas	£4.80	£13.50	£21.00	£19.20	£64.70	£128.00	£668.00

Where can I buy a Solo ticket?

- The One day paper Solo is available from your bus driver
- All Solo tickets are available, from any of our Merseytravel Centres (the addresses are on page 22)
- Day, weekly and 4-weekly tickets on a Walrus card are also available from any PayPoint store within Merseyside (addresses can be found online at paypoint.com or look out for the PayPoint logo at your local store).

What do I need to buy my first Solo ticket?

Walrus smartcards

- For a day bundle, weekly or 4-weekly Solo Ticket – go to any PayPoint store. You do not need photo identification for these tickets.

Paper tickets

- If you are buying a One Day paper Solo, simply pay the bus driver. Please try to have the correct change available.
- If you are buying a Term Time or Annual Solo Ticket, bring a passport size photograph to any Merseytravel Centre.
- For a Term Time Solo, you must also complete the application form at the back of this leaflet and have your school, college, university or training provider stamp it to confirm that you are in full time education, training or work-based learning. Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

Merseytravel Centres only stock local tickets.

Please ring 0151 330 1000 before visiting the travel centre to find out which tickets they stock.

How do I renew my Solo ticket?

Please bring your Walrus card with you to avoid the £1 activation fee.

Go to:

- Any of our Merseytravel Centres (addresses on page 22) or
- Any PayPoint store for Walrus tickets only.
- You can also save time and load more than one weekly or 4 weekly each time you buy your Walrus Solo tickets.

When can I renew my ticket?

- A Walrus Solo can be renewed at anytime regardless of whether you have another valid Solo on your smartcard.
- An annual paper ticket can be renewed up to seven days in advance before it runs out.
- Term Time paper tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres - cash, credit or debit card.
- On bus - cash only. (Stagecoach accepts contactless payments for the Adult Solo Day paper ticket.)

For more information

Go to merseytravel.gov.uk or ring 0151 330 1000.



If you only travel by train

Railpass Tickets

For trains in your chosen zones or areas

Which Zone or Area do I need?

Take a look at the map on the next page.

- it is split into 6 geographic areas:



Each area is split into zones.

Rail Stations have information to show which zone and area they are in.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

You can find what you need to pay on the next page.

Ticket types

You can travel with a:

Paper ticket

Weekly Railpass

Use at any time on any day.

Monthly Railpass

Use at any time on any day.

Term Time Railpass

Use Monday to Friday before 8pm, during term times only.

Annual Railpass

Use at any time on any day.

You can use a Trio or Saveaway ticket on trains, which are valid for travel on bus and Mersey Ferries. Go to page 13 and 17 for more information.

Rail operators offer their own day or season tickets which may work out cheaper. Please check merseyrail.org or northernrail.org for more information.

10 This is where your Railpass ticket is valid

Areas and zones

- Area A
- Area B
- Area C
- Area D
- Area G
- Zone F
- Zone A3 or C2 or C3

Zones A1, A2 and A3 fall within area A.
Zones B1 and B2 within area B and so on.

○ This station falls on a boundary between zones.
It can count as either zone.



- City Line
- Northern Line
- Wirral Line
- Other lines



If you only travel by train

How much do Railpass tickets cost?

	Adult			
	Weekly	Monthly	Term Time	Annual
1 zone	£16.20	£56.00	£111.00	£560.00
2 zones or 1 area	£20.10	£70.10	£141.00	£701.00
3 zones or 1 area +1 zone	£25.40	£87.40	£174.00	£874.00
All zones across the county	£32.50	£113.30	£228.00	£1133.00

Where can I buy a Railpass ticket?

From any staffed Merseyrail network station.

What do I need to buy my first Railpass ticket?

- Fill in the application form at the back of this leaflet.
- For a Term Time Railpass, you must also have your school, college, university or training provider stamp the application form to confirm that you are in full time education, training or work-based learning.
- Take the form and a passport sized photograph to any staffed station on the Merseyrail network.

How do I renew my Railpass ticket?

- Go to any staffed Merseyrail network station.
- You can also renew weekly Railpass tickets at ticket machines available at some Wirral and Northern Line stations.

When can I renew my ticket?

- For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from noon on the previous Friday. If the start date is another day, the ticket can be issued after noon on the previous day.
- For Railpass tickets of one month or more, the ticket may be issued up to seven days in advance.
- Railpass tickets with a break in continuity.*
For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from 6 am on the previous Sunday. If the start date is another day, the ticket can be issued the same day. For Railpass tickets with one month or more seasons, if the start date is a Saturday, Sunday or Monday the ticket may be issued from noon the previous Friday. If the start day is another day, the ticket may be issued after noon on the previous day.

*Break in continuity means there has been a time lapse between the date you last ticket expired and the one you want to buy.

How can I pay?

- Merseyrail, Northern Rail and Arriva Trains Wales
- cash, credit or debit cards are accepted at all
staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk
or ring 0151 330 1000.





If you travel by bus and/or train and/or Mersey Ferries

Trio Tickets

Which zone or area do I need?

Take a look at the map on the next page
Merseyside is split into four areas:



Each area is split into zones.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

Ticket types

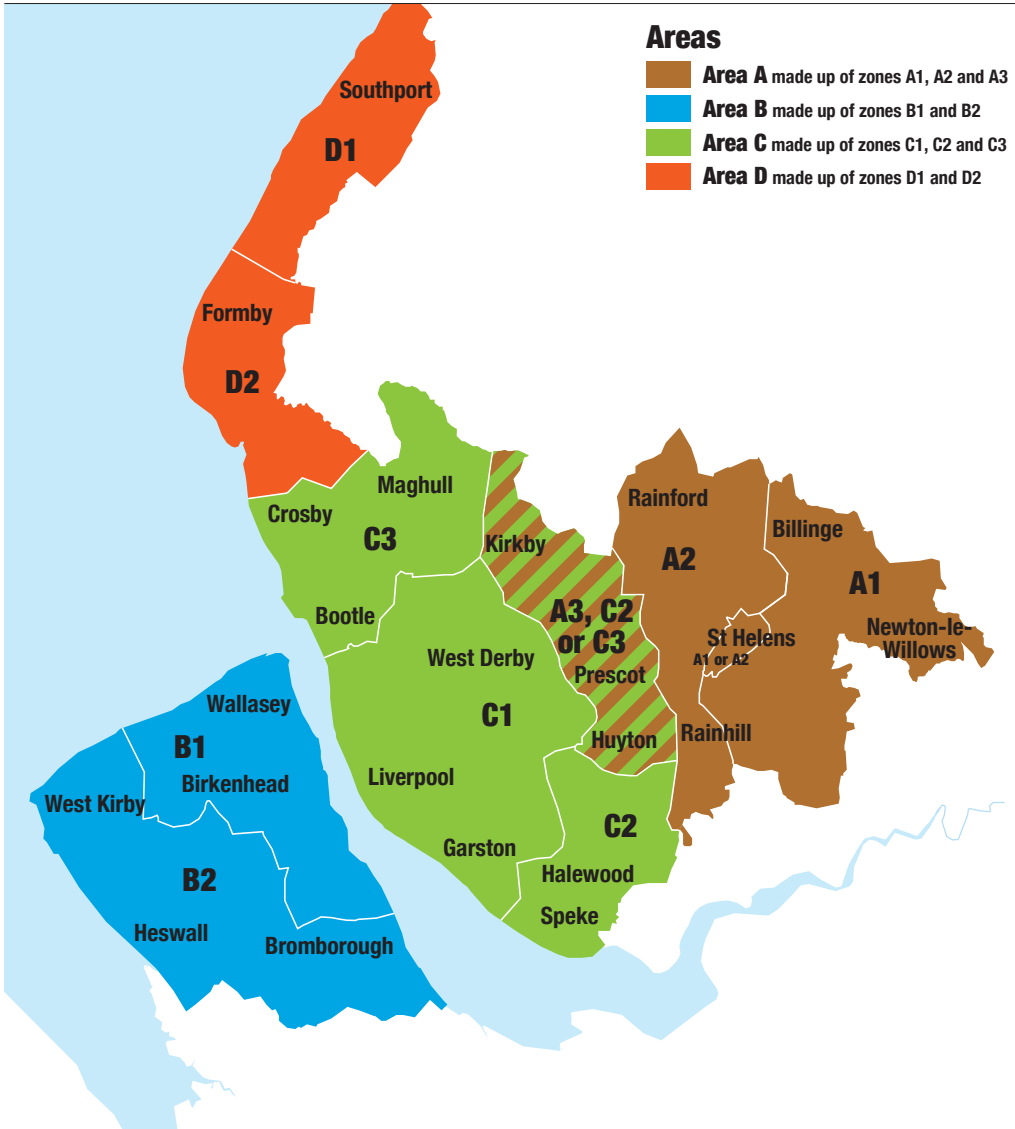
You can travel with a:

Paper tickets	
Weekly Trio	Use at any time on any day.
Monthly Trio	Use at any time on any day.
Term Time Trio	Use Monday to Friday before 8pm, during term times only.
Annual Trio	Use at any time on any day.

Rail operators and some bus operators also offer their own day or season tickets which may work out cheaper.

Please visit Merseytravel.gov.uk/tickets for more information on operators' fares.

14 This is where your Trio ticket is valid





If you travel by bus and/or train and/or Mersey Ferries

How much do Trio tickets cost?

	Adult			
	Weekly	Monthly	Term Time	Annual
1 zone	£18.60	£66.00	£130.00	£660.00
2 zones or 1 area	£23.30	£82.70	£165.00	£827.00
3 zones or 1 area +1 zone	£29.80	£102.90	£206.00	£1029.00
All zones across the county	£38.70	£134.10	£268.00	£1341.00

Where can I buy a Trio ticket?

- From any Merseytravel Centre (addresses are on page 22).
- From any staffed Merseyrail network station within Merseyside*.

All stations sell weekly and monthly tickets, but only some sell annual and term time tickets. Go to Merseytravel website at merseytravel.gov.uk or call 0151 330 1000 to check. Merseytravel Centres stock only local tickets. Please ring Traveline before visiting the travel centre.

*Does not include Town Green, Aughton Park, Ormskirk, Chester, Bache, Capenhurst, Ellesmere Port, Overpool or Little Sutton stations.

What do I need to buy my first Trio ticket?

- Bring a passport size photograph to any Merseytravel Centre or Merseyrail station.
- For a Term Time Trio, you must also complete the application form at the back of this leaflet and have your school, college, university or training provider stamp it to confirm that you are in full time education, training or work-based learning.
- Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

How do I renew my Trio ticket?

Go to:-

- Any of our Merseytravel Centres (addresses on page 22).
- Any staffed Merseyrail station or
- Some newsagents (addresses are on our website at merseytravel.gov.uk).

When can I renew my ticket?

- You can renew a weekly or monthly Trio ticket up to three days before it runs out.
- Annual tickets can be renewed up to seven days in advance before it runs out.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk or ring 0151 330 1000.





If you travel by bus and/or train and/or Mersey Ferries

Saveaway Tickets

For buses, trains and Mersey Ferries in your chosen areas

When can I use a Saveaway ticket?

Saveaways are one-day tickets for off peak-travel. You can use a Saveaway at any time EXCEPT for journeys which start between 6.31am and 9.29am on Mondays to Fridays. They can be used all-day on Bank Holidays too.

Which area do I need?

Take a look at the map on the next page.

You will need an all-areas Saveaway:-

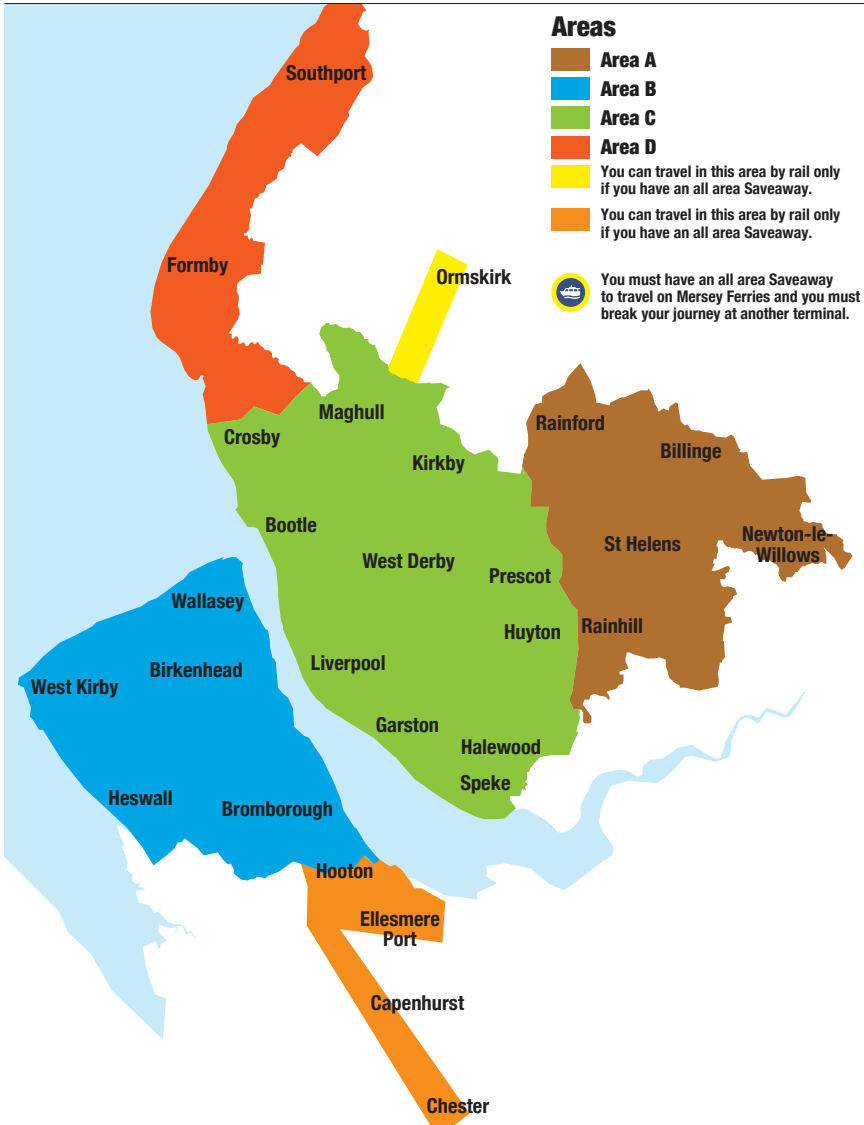
- For journeys across two or more areas.
- For journeys beyond the Merseyside boundary, by rail only, as far as Chester, Ellesmere Port and Ormskirk.
- For cross river journeys only on Mersey Ferries. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

How much do Saveaway tickets cost?

From 30th October 2017, you will be charged £1 activation fee for your first Walrus card. Please reuse your Walrus card to avoid the charge in future.

	Adult
1 area	£4.00
All areas across the county	£5.30

18 This is where your Saveaway Ticket is valid



Where can I buy a Saveaway ticket?

Buy your Saveaway from:-

- All staffed rail stations in Merseyside and as far as Ellesmere Port, Chester and Ormskirk.
- PayPoint stores in Merseyside, including Merseytravel Centres, will provide you with a Walrus Smartcard that Saveaways can be loaded onto. Once you have a Smartcard, you can purchase a Saveaway at any PayPoint outlet nationwide.
- Please bring your Walrus card with you to avoid the £1 activation fee.

Those Saveaways must be used on the day you buy them or next day – you must specify the day you want to travel. Please keep your receipt to hand as proof of purchase.

- They look like this
- You can load more than one Saveaway on your Walrus card at the same time.



How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit card.

For more information

Go to merseytravel.gov.uk
or ring 0151 330 1000.

A quick guide to ticket prices

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This table shows prices for Merseytravel adult tickets only. Bus and rail operators' own tickets and fares may work out cheaper for travel. Check merseytravel.gov.uk/tickets for details of how to compare operators' own fares and tickets or contact the operator of the service you are using.

	Solo						
	1 Day	3 Days	5 Days	Weekly	4-weekly	Term Time	Annual
All Areas	£4.80	£13.50	£21.00	£19.20	£64.70	£128.00	£668.00

	Saveaway
1 Area (A,B,C or D)	£4.00
All Areas	£5.30

	Trio			
	Week	Month	Term Time	Annual
One zone	£18.60	£66.00	£130.00	£660.00
Two zones or one area	£23.30	£82.70	£165.00	£827.00
Three zones or one area+one zone	£29.80	£102.90	£206.00	£1029.00
Whole of Merseyside	£38.70	£134.10	£268.00	£1341.00

	Railpass			
	Week	Month	Term Time	Annual
One zone	£16.20	£56.00	£111.00	£560.00
Two zones or one area	£20.10	£70.10	£141.00	£701.00
Three zones or one area+one zone	£25.40	£87.40	£174.00	£874.00
Whole of Merseyside	£32.50	£113.30	£228.00	£1133.00



Merseytravel Centres

22

We have a section on our website for Frequently Asked Questions. Please go to merseytravel.gov.uk/tickets

If you cannot access our website please call 0151 330 1000 or visit one of our Travel Centres and we will answer your questions.

Birkenhead Travel Centre
Birkenhead Bus Station
Claughton Road
Birkenhead
CH41 6RT

Huyton Travel Centre
Huyton Bus Station
Huyton Hey Road
Huyton
L36 5SB

Queen Square Travel Centre
Queen Square
Liverpool
L1 1RG

Bootle Travel Centre
Bootle Bus Station
Washington Parade
Bootle
L20 4RE

Liverpool ONE Travel Centre
1 Canning Place
Liverpool
L1 8LB

St Helens Travel Centre
St Helens Bus Station
Bickerstaffe Street
St Helens
WA10 1DH

If you have a problem we can help

For postal enquiries only:

Customer Delivery

Merseytravel
PO Box 1976
Liverpool
L69 3HN

Railpass Application Form

Please fill in this form and hand it in at the station when you buy your first ticket.

Please use
BLOCK CAPITALS.

First name		Last name	
Home address			
Postcode			
Phone number		Date of Birth	
E-mail			
Home Station		Work or School Station	

Type of ticket you need		Weekly	<input type="checkbox"/>	Young Person	<input type="checkbox"/>
Area A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/>		Monthly	<input type="checkbox"/>	(18 and under)	
Zones	<input type="checkbox"/> <input type="checkbox"/>	Term Time	<input type="checkbox"/>	Adult	<input type="checkbox"/>
All zones	<input type="checkbox"/>	Annual	<input type="checkbox"/>	(19+)	

Term Time Railpass	Date your course or academic year ends	<input type="text"/>	<input type="text"/>	<input type="text"/>
If you are applying for a Term Time Railpass and you are aged 19 or over before the start of the academic year and in full-time education				

For official use only	School, college, university or training provider stamp and signature
Validation card number <input type="text"/>	This confirms that this person is in full-time education or training or work-based learning. The back of the photograph must also be stamped and signed.
Expiry date (Use the date stamp.)	
Sales outlet	
Issued by	

Terms and conditions can be found on the Merseytravel website. Please check before you travel.

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet. I confirm that if I am applying for a Term Time Ticket, I am in full-time education, training or work-based learning.

Signature	Date
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Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here.




www.merseytravel.gov.uk

Adult Term Time Ticket application form

(You only need to complete this form if you are aged 19 or over.)

Please fill in this form and hand it in when you buy your first ticket.

Please use
BLOCK CAPITALS.

First name		Last name	
Home address			
		Postcode	
Phone number		Date of Birth	
Email			
Home Station		Work or School Station	
Type of ticket you need 			
Area <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>		All Merseyside <input type="checkbox"/>	Only available at stations Area <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/>
Zones <input type="checkbox"/> <input type="checkbox"/>			Zones <input type="checkbox"/> <input type="checkbox"/>
All zones <input type="checkbox"/>			All zones <input type="checkbox"/>
Adult Aged 19 or over before the start of the academic year and in full-time education		Date your course or academic year ends	
		<input type="text"/>	

For official use only Validation card number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Expiry date (Use the date stamp.) Sales outlet Issued by	School, college, university or training provider stamp and signature This confirms that this person is in full-time education or training or work-based learning. The back of the photograph must also be stamped and signed.
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Terms and conditions can be found on the Merseytravel website. Please check before you travel.

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet. I confirm that if I am applying for a Term Time Ticket I am in full-time education, training or work-based learning.

Signature	Date
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You can buy Term Time Tickets in advance but they will not be valid until the start of the term. Term Time Tickets are not valid during the half term school/college holidays.

Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here.

www.merseytravel.gov.uk

Merseytravel, PO Box 1976, Liverpool L69 3HN

