

October
2017

Young People



Merseytravel's Tickets For Young People Aged 5 - 18

Handy information to plan
your journeys.



solo  saveaway 
trio  solo  railpass  saveaway 



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We have also produced a booklet with details of tickets for adults (aged 19 and over).
Pick up a copy from a Merseytravel Centre or online at merseytravel.gov.uk/tickets

Introducing Merseytravel's Tickets for Young People

03

Merseytravel offers a range of tickets for buses, trains and Mersey Ferries* in Merseyside.

This booklet tells you about the options for young people aged 5-18.

Under 5s travel free in Merseyside.

There is also a booklet for adult (aged 19+) tickets.

Some bus and train operators offer their own tickets for young people which may give you better value for money. Go to merseytravel.gov.uk/tickets for more information.

Which type of transport can I use?

You can buy tickets for:-



Bus only (Solo tickets and MyTicket).
Go to page 5 for more details.



Train only (Railpass tickets).
Go to page 9 for more details.



**Bus and/or Train
and/or Mersey Ferries***
(Trio and Saveaway tickets).
Go to page 12 for more details.

How long are the tickets valid for?

You can buy a Saveaway ticket for one day's off-peak travel. Off peak is before 6.30am and after 9.30am Mondays to Fridays and all day Saturdays, Sundays and Bank Holidays.

You can buy a MyTicket for one day's travel by bus.

You can buy Trio tickets for

- a week,
- a term.

You can buy Solo tickets for

- a week
- 4-weeks
- a term

You can buy Railpass tickets for

- a week
- a month
- a term

*For cross river journeys only.

To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

Term Dates

Term Time tickets will not be valid until the start of the term. They are not valid during the half-term school/college holidays.

We publish the term dates on our website and they are printed on the front of Term Time tickets. Tickets are only valid for those dates.

You can use a Trio or Railpass Term Time ticket up to 8pm, Monday to Friday during term time only.

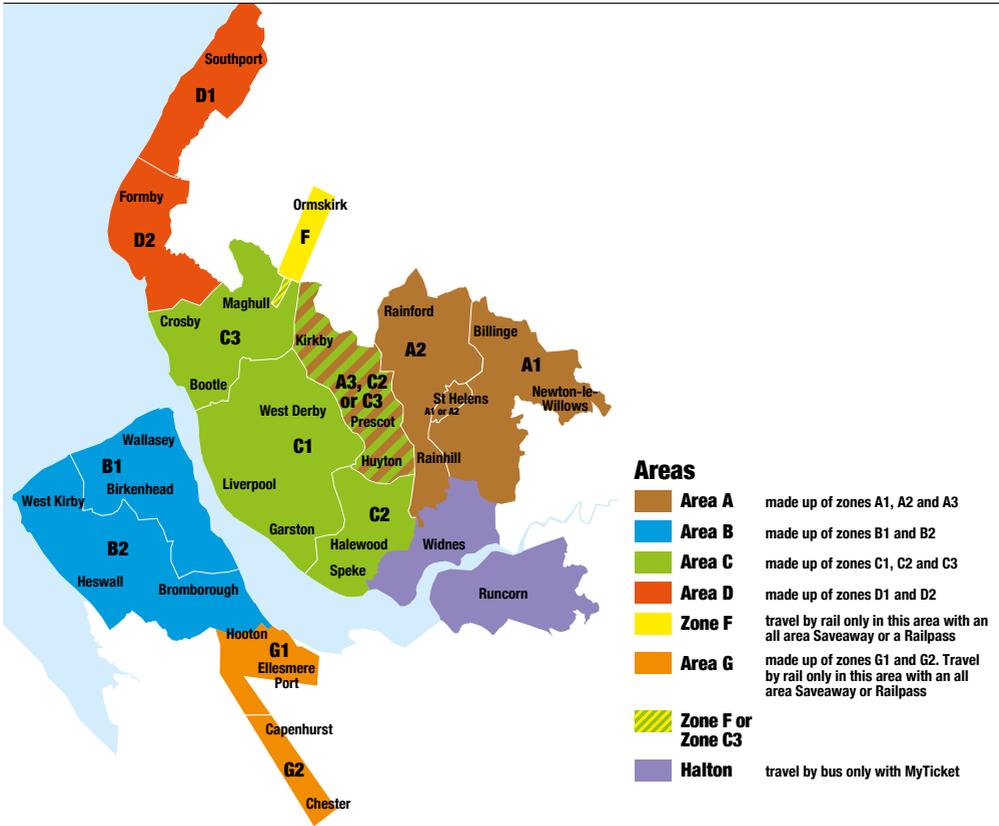
Solo Term Time tickets no longer have an evening time restriction.

You can find more information on term dates at merseytravel.gov.uk/tickets

Choosing Where You Travel

You can travel in these zones and areas:-

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You can use the area and zonal maps within this booklet to identify which type of ticket you need when travelling on bus, train or ferry.

Travelling outside your zones and areas

If you find that your journey will take you outside your chosen Trio, Railpass or Saveaway zone or area, simply pay the normal fare for the 'extra' part of your journey before the journey begins.

You can combine different types of season tickets for journeys through different areas or zones. For example, you could travel from Liverpool to Ormskirk either by an all zones Railpass (rail only) or a Trio ticket for area C and a Railpass for Zone F.



If you only travel by bus

Solo Tickets

For buses in Merseyside

(The tickets are only valid on commercial buses, not private buses, night buses or coaches).

Which area do I need?

Solo tickets are valid across Merseyside.

If your journey crosses over the Merseyside boundary into Halton you should buy a MyTicket from your bus driver (see page 8).

If your journey crosses the Merseyside boundary into Lancashire, Cheshire or Greater Manchester you must pay the extra fare from the boundary.

Ticket types

You can travel with a:

Walrus smartcard

Weekly Solo

Use at any time, on any day.

4-weekly Solo

Use at any time, on any day.

Paper ticket

Term Time Solo

Use Monday to Friday, during term times only.

Some bus operators also offer their own day or season tickets which may work out cheaper. Please check Merseytravel.gov.uk/tickets for more information on operators' fares.

A weekly or 4-weekly Solo on a Walrus card will start on the day you first use it. Once you place it on a bus ticket machine it becomes active. Each time you travel you must place your Walrus card onto the bus ticket machine. If you have more than one Solo product on your Walrus card you should advise the driver which one you want your journey deducted from, when you travel.

You can also use a Trio or Saveaway ticket on buses, which include travel on trains and Mersey Ferries. See page 12 for more details.

06 This is where your Solo is valid





If you only travel by bus

How much do Solo tickets cost?

From 30th October 2017, you will be charged £1 activation fee for your first Walrus card. Please reuse your Walrus card to avoid the charge in future.

	Young Person		
	Weekly	4-weekly	Term time
All areas	£9.30	£31.40	£83.00

Where can I buy a Solo ticket?

- From any of our Merseytravel Centres (the addresses are on page 18).
- Weekly and 4-weekly tickets on a Walrus card are also available from any PayPoint store within Merseyside (addresses can be found online at PayPoint.com or look out for the PayPoint logo in your local store).

What do I need to buy my first Solo ticket?

Walrus smartcards

- For a weekly or 4-weekly Solo ticket – go to any PayPoint store. You do not need a photograph.

Paper tickets

- If you are buying a term time Solo Ticket, bring a passport size photograph to any Merseytravel Centre. Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

Merseytravel Centres stock only local tickets. Please ring 0151 330 1000 before visiting the Travel Centre to find out which tickets they stock.

How do I renew my Solo ticket?

Please bring your Walrus card with you to avoid the £1 activation fee.

Go to:

- Any of our Merseytravel Centres (addresses on page 18) or
- Any PayPoint store for Walrus tickets only.

When can I renew my ticket?

- A Walrus Solo can be renewed anytime during store opening hours. You can load more than one Solo on your Walrus card when you buy it from a PayPoint store or Merseytravel Centre.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres - cash, credit or debit card.

For more information

Go to merseytravel.gov.uk or ring 0151 330 1000.

MyTicket

For buses in Merseyside and Halton

MyTicket is a one-day ticket that you can use at any time, as many times as you like, on any participating* bus operator's services within Merseyside and Halton.

*Check online at merseytravel.gov.uk/tickets for participating bus operators.

How much does MyTicket cost?

Just £2.20 per day.

Where can I buy a MyTicket?

On board any participating bus.



This is where your MyTicket is valid



If you only travel by train

Railpass Tickets

For trains in your chosen zones or areas

Which zone or area do I need?

Take a look at the map on the next page - it is split into six geographic areas.



Each area is split into zones.

Rail Stations have information to show which zone and area they are in.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

Ticket types

You can travel with a:

Paper ticket

Weekly or monthly Railpass

Use at any time on any day.

Term Time Railpass

Use Monday to Friday before 8pm, during term times only.

You can also use a Trio or Saveaway ticket which includes travel on bus and Mersey Ferry cross river sailings (see page 12 for details).

Rail operators offer their own day or season tickets which may work out cheaper. Please check merseyrail.org or northernrail.org for more information.

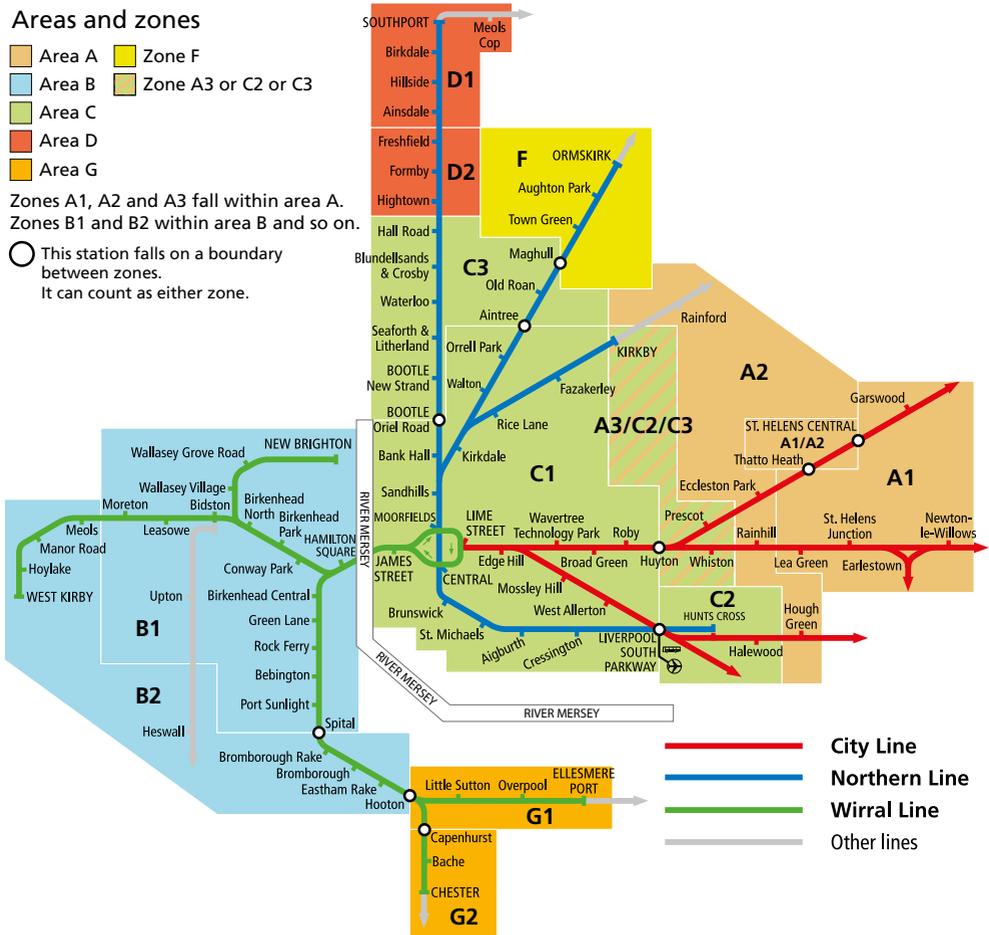
10 This is where your Railpass ticket is valid

Areas and zones

- Area A
- Area B
- Area C
- Area D
- Area G
- Zone F
- Zone A3 or C2 or C3

Zones A1, A2 and A3 fall within area A.
Zones B1 and B2 within area B and so on.

○ This station falls on a boundary between zones.
It can count as either zone.



- City Line
- Northern Line
- Wirral Line
- Other lines



If you only travel by train

How much do Railpass tickets cost?

	Young Person		
	Weekly	Monthly	Term time
1 zone	£7.80	£27.05	£72.15
2 zones or area	£9.70	£33.85	£91.65
3 zones or 1 area +1 zone	£12.25	£42.20	£113.10
All zones across the county	£15.70	£54.70	£148.20

What do I need to buy my first Railpass ticket?

- Fill in the application form at the back of this leaflet.
- Take the form and a passport sized photograph to any staffed station on the Merseyrail network.

Where can I buy a Railpass ticket?

From any staffed Merseyrail station.

How do I renew my Railpass ticket?

- Go to any staffed Merseyrail network station.
- You can also renew weekly Railpass tickets at ticket machines available at some Wirral and Northern Line stations.

When can I renew my ticket?

- For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from noon on the previous Friday. If the start date is another day, the ticket can be issued after noon on the previous day.
- For Railpass tickets of one month or more, the ticket may be issued up to seven days in advance.

- Railpass tickets with a break in continuity.*

For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from 6 am on the previous Sunday. If the start date is another day, the ticket can be issued the same day.

For Railpass tickets with one month or more seasons, if the start date is a Saturday, Sunday or Monday the ticket may be issued from noon the previous Friday. If the start day is another day, the ticket may be issued after noon on the previous day.

*break in continuity means there has been a time lapse between the date you last ticket expired and the one you want to buy.

Term Time Railpass tickets can be renewed a few weeks before the start of each term.

How can I pay?

Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk or ring 0151 330 1000.



If you travel by bus and/or train and/or Mersey Ferries

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Trio Tickets

For buses, trains and Mersey Ferries in your chosen zones or areas.

Which zone or area do I need?

Take a look at the map on the next page
Merseyside is split into four areas:

Each area is split into zones.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through. Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

You can use your Trio ticket on any buses, trains or Mersey Ferries* in your chosen area.



*For cross river journeys only. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

Ticket types

You can travel with a:

Paper ticket

Weekly Trio

Use at any time on any day.

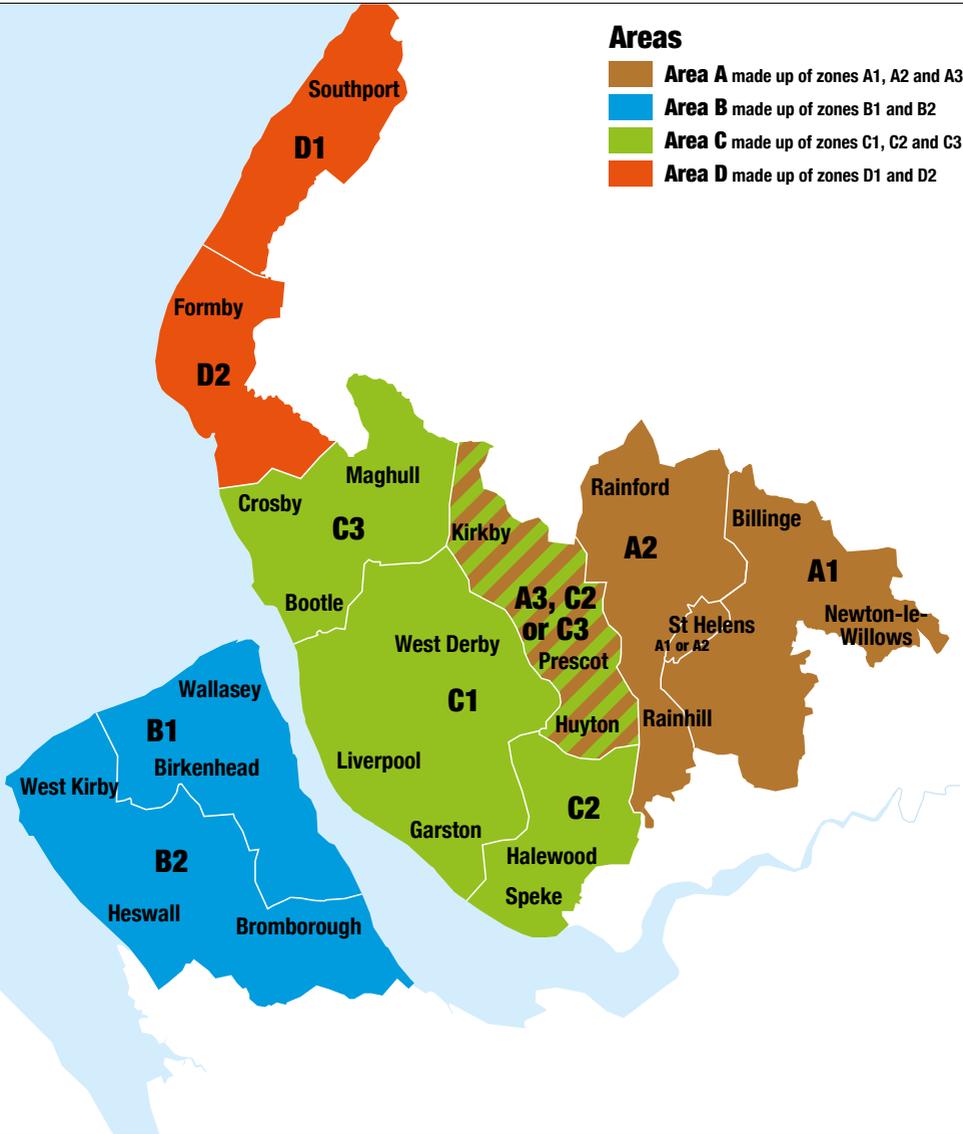
Term Time Trio

Use Monday to Friday before 8pm, during term times only.

Rail operators and some bus operators also offer their own day or season tickets which may work out cheaper.

Please check Merseytravel.gov.uk/tickets for more information on operators' fares.

This is where your Trio ticket is valid





If you travel by bus and/or train and/or Mersey Ferries

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How much do Trio tickets cost?

	Young Person	
	Weekly	Term time
1 zone	£9.00	£84.50
2 zones or area	£11.25	£107.25
3 zones or 1 area +1 zone	£14.40	£133.90
All zones across the county	£18.70	£174.20

Where can I buy a Trio ticket?

- From any staffed Merseytravel Centres (addresses are on page 18).
- From any staffed Merseyrail station.
- All stations sell weekly and monthly tickets, but only some sell annual and term time tickets. Merseytravel Centres stock only local tickets. Go to Merseytravel website at merseytravel.gov.uk or ring 0151 330 1000 to check before visiting.

What do I need to buy my first Trio Ticket?

- Bring a passport size photograph to any Merseytravel Centre or Merseyrail station.
- Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

How do I renew my Trio ticket?

Go to:-

- Any of our Merseytravel Centres (addresses on page 18).
- Any staffed Merseyrail station.
- Some newsagents (addresses are on our website at merseytravel.gov.uk).

When can I renew my ticket?

- You can renew a weekly Trio ticket up to three days before it runs out.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

Saveaway Tickets

For buses, trains and Mersey Ferries in your chosen areas

Which area do I need?

Take a look at the map on page 17.

You will need an all-areas Saveaway

- for journeys across two or more areas.
- for journeys beyond the Merseyside boundary, by rail only, as far as Chester, Ellesmere Port and Ormskirk.
- for journeys on Mersey Ferries-cross river journeys only. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.

When can I use a Saveaway Ticket?

Saveaways are one-day tickets for off peak-travel. You can use a Saveaway at any time EXCEPT for journeys which start between 6.31am and 9.29am on Mondays to Fridays.

When you buy a Saveaway on a Walrus card you must specify which day you want to travel.





If you travel by bus and/or train and/or Mersey Ferries

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Where can I buy a Saveaway ticket?

Buy your Saveaway from:-

- All staffed rail stations in Merseyside and as far as Ellesmere Port, Chester and Ormskirk.

You can buy these tickets in advance.

They may look like this:



- PayPoint stores in Merseyside (including Merseytravel Centres) will provide you with a Walrus Smartcard that Saveaways can be loaded onto. Once you have a Smartcard, you can purchase a Saveaway at any PayPoint store within Merseyside.

These Saveaways can be used on the day you buy them or the next day – you must specify the day you want to travel. Please keep your receipt to hand when travelling.

They look like this:



How much do Saveaway tickets cost?

From 30th October 2017, you will be charged £1 activation fee for your first Walrus card. Please reuse your Walrus card to avoid the charge in future.

	Young Person
1 area.	£2.30
All areas across the county	£2.70

How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk or ring 0151 330 1000.

This is where your Saveaway is valid

Areas

-  Area A
-  Area B
-  Area C
-  Area D

 You can travel in this area by rail only if you have an all area Saveaway.

 You can travel in this area by rail only if you have an all area Saveaway.



You must have an all area Saveaway to travel on Mersey Ferries and you must break your journey at another terminal.





Merseytravel Centres

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We have a section on our website for Frequently Asked Questions. Please go to merseytravel.gov.uk/tickets.

If you cannot access our website please call 0151 330 1000 or visit one of our Travel Centres and we will answer your questions.

Birkenhead Travel Centre
Birkenhead Bus Station
Claughton Road
Birkenhead
CH41 6RT

Huyton Travel Centre
Huyton Bus Station
Huyton Hey Road
Huyton
L36 5SB

Queen Square Travel Centre
Queen Square
Liverpool
L1 1RG

Bootle Travel Centre
Bootle Bus Station
Washington Parade
Bootle
L20 4RE

Liverpool ONE Travel Centre
1 Canning Place
Liverpool
L1 8LB

St Helens Travel Centre
St Helens Bus Station
Bickerstaffe Street
St Helens
WA10 1DH

**If you have a problem we can help
For postal enquiries only:**

Customer Delivery

Merseytravel P O Box 1976 Liverpool L69 3HN

A quick guide to ticket prices

This table shows prices for Merseytravel tickets for young people only. Bus and rail operators' own tickets and fares may work out cheaper for travel. Check merseytravel.gov.uk/tickets for

details of how to compare operators' own fares and tickets or contact the operator of the service you are using.

	MyTicket	Saveaway	Solo		
	Day	Day	Week	4 Week	Term Time
1 Area (A, B, C or D)	-	£2.30	-	-	-
Whole of Merseyside	£2.20*	£2.70	£9.30	£31.40	£83.00

	Trio		Railpass		
	Week	Term Time	Week	Monthly	Term Time
One zone	£9.00	£84.50	£7.80	£27.05	£72.15
Two zones or one area	£11.25	£107.25	£9.70	£33.85	£91.65
Three zones or one area+one zone	£14.40	£133.90	£12.25	£42.20	£113.10
Whole of Merseyside	£18.70	£174.20	£15.70	£54.70	£148.20

*MyTicket is also valid on Arriva and Halton Transport bus services in the Halton area.

Young Person Railpass Application Form

Please fill in this form and hand it in at the station when you buy your first ticket.

Please use
BLOCK CAPITALS.

First name	Last name
Home address	
	Postcode
Phone number	Date of Birth
E-mail	
Home Station	Work or School Station

Type of Railpass ticket you need	
Area	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/>
	Weekly <input type="checkbox"/>
	Term Time <input type="checkbox"/>
Zones	<input type="checkbox"/> <input type="checkbox"/>
All zones	<input type="checkbox"/>

For official use only	
Validation card number	<input type="text"/>
Expiry date (Use the date stamp.)	
Sales outlet	
Issued by	

Terms and conditions can be found on the Merseytravel website. Please check before you travel.

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet.

Signature	Date
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Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here.

www.merseytravel.gov.uk