Travel Passes for Older People
First Time Application

Please complete this form in block capitals in black ink and write your name and date of birth on the back of your photograph.

Title          Male   Female   Date of Birth d d m m y y y y
Surname
First Names
Address in full

Telephone No.
Email Address.

I verify the above information is correct and that I am a resident of Merseyside. I acknowledge that providing false information may lead to prosecution.

Please sign in the box:

From time to time Merseytravel may wish to contact you for customer research or to send you additional information, which may be of interest to you. If you do want to be contacted in this way please put an X in the box here

For full details of the General Data Protection Regulations (GDPR) and term and conditions of the Concessionary Travel Scheme, please visit www.merseytravel.gov.uk. Merseytravel is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

Administration use only

Recent photograph
Proof of residence
Proof of age
(if applying by post you must include either a copy of your passport or driving licence photo ID.)
Form completed in full
Details entered onto CMS

Date received
Processed by
Travel Passes for Older People
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You will be eligible for an Older Person’s Travel Pass if you are over 60 AND you are a resident of Merseyside. To apply for your First Travel Pass please read the following notes carefully.

Where to go
• You can apply by post, please send to: Merseytravel, Customer delivery, PO Box 1976, Liverpool L69 3HN
• Any Merseytravel Centre.

When to apply
• Up to 3 months in advance of your 60th birthday, or any time after your 60th birthday.

What you will need
• A suitable colour passport sized photograph which must have been taken within the last 12 months and must be a true likeness.
• Proof of your age (birth certificate, driving licence, passport). If you are applying by post you must include a copy of your passport or photo card driving licence. If this is not included then we cannot process your application form and it will be returned to you. Please send copies not original documents.

If you are using a birth certificate as proof of your age but your name has changed you must also provide official proof of your name change for example a copy of your marriage certificate of official change of name document.
• Proof that your address is within Merseyside (a recent Council Tax Bill, Utility Bill, Driving Licence, Bank/Building Society Statement, official Tenancy Agreement or a letter from the Dept. of Work and Pensions). Please send copies not original documents.

If you are eligible for a Local Travel Pass and have applied in person at a Merseytravel Centre, then you should receive your pass on the same day, or on your 60th birthday if you applied in advance.

If you are eligible for a National Travel Pass, and have applied at a Merseytravel Centre or by post, your pass will be processed separately and posted out to the address on your application form within 5-7 working days.

Please make sure that you only include copies of your documents, we do not accept originals. Photocopied documents will be securely shredded and will not be returned.

What happens next?

If you would like to discuss something specific relating to your details, please contact us. Telephone: 0151 330 1000.

Should you require any further information, then full details of the entitlement can be found within our booklet: ‘Travel passes for Older people’, which is available from all Merseytravel centres. Alternatively, please visit our website at www.merseytravel.gov.uk